

APPROVED

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Chairman of the Board Dāvis Eniks
of SIA "Citrus Solutions"

6 July 2026

board meeting minutes No. CS.1-9/59
decision No. 26-59-1

Riga

06 July 2026

No. CS.2-1/2026/375

SIA "Citrus Solutions" Environmental Protection Policy

Summary

The document has been reviewed and is issued in a new version. Upon entry into force of this document, the version approved on 20 January 2025 by board meeting minutes No. CS.1-9/7, decision No. 25-7-4, becomes void.

Document No. CS.2-1/2015/202 – the Environmental Protection Policy of SIA "Citrus Solutions" and Citrus Solutions GmbH.

Key changes

The policy has been updated in line with the new focus areas of ISO 14001:2026 relating to the recognition of climate change impacts, the life-cycle approach, and measurable environmental performance. The company must strive to gain deeper insight into, and control over, the environmental impact of its operations throughout the entire life cycle, which includes: sourcing of raw materials, design (development of new products or services), production, transportation, use, and disposal.

Objective

The environmental management system of SIA "Citrus Solutions" is aimed at ensuring that the company's operations are environmentally friendly, making efficient use of natural resources and reducing air, water, and soil pollution.

To achieve our environmental protection objectives, we:

- identify the environmental aspects generated by the company through its operations, services, and the involvement of business partners, assess their impact on the environment throughout the life cycle, and take measures to prevent or reduce any potential adverse effects;

- pay attention to the monitoring of significant environmental aspects in all company processes, and ensure that measurable environmental goals and objectives are set, regularly reviewed, and evaluated in order to achieve continuous improvement of environmental performance.
- regularly monitor and comply with the requirements of external legal acts in the field of environmental protection, as well as the requirements of clients, suppliers, business partners, and other interested parties regarding environmental protection;
- integrate the assessment of environmental risks and opportunities into the company's planning, decision-making, and change management;
- select employees and business partners with appropriate qualifications and competence, and ensure awareness of environmental protection requirements.
- supervise the services we provide and outsourced services to ensure compliance with the requirements of the environmental management system;
- encourage employees to actively participate in improving the environmental management system by submitting suggestions and observations regarding non-conformities and proposals for improvement, thereby fostering a responsible and environmentally friendly corporate culture;
- upon identifying environmental violations, unlawful acts, or potential risks, employees and business partners are encouraged to report them immediately by e-mail to info@citrus.lv or via the platform https://tet.meemo.tech/application_form
- ensure regular audits of the environmental management system, management reviews, and evaluation of performance indicators in order to set new goals and objectives for improving environmental performance and increasing the effectiveness of the system;
- commit to continuously improving the environmental management system, reducing the company's impact on the environment, and promoting the responsible use of resources in all of the company's operating processes
- ensure that the environmental policy is communicated to all employees and made available to interested parties